

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of August' 2024

C.G.No.43/2024-25/ Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Y. Satish, Mangalampadu,
Sullurpet (M),
Nellore District.

Complainant

AND

1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupeta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

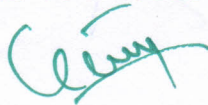
ORDER

01. The complainant during the Vidyut Adalat conducted on 21.06.2024 at Sullurpet filed the complaint stating that LT line and poles were not



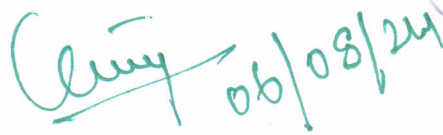
erected to the water works service at Mangalampadu (V) in Sullurpet Rural section.

02. The said complaint was registered as C.G.No.43/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they prepared the estimate for erection of LT line and RWS Department paid the necessary service line charges and they have completed the work on 09.07.2024.
03. Complainant absent. Heard the respondents through video conferencing.
04. When we contacted the complainant through phone, he reported that LT line and poles were erected to the water works service at Mangalampadu (V) and the respondents redressed their grievance. Subsequent to filing of the complaint, since the grievance of the complainant is resolved by the respondents and hence, this Forum opines that this complaint is to be closed as purpose is served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3

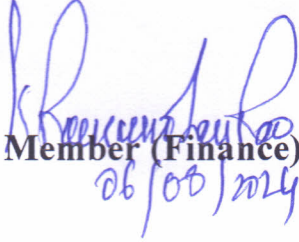


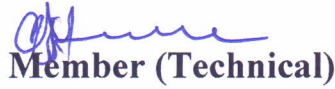
of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.



CHAIRPERSON


Member (Finance)
06/08/24


Member (Technical)


Member (Independent) 6/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

